Introduction to Sage

04/02/2024 2:44 pm ED

What is Sage?



Sage is CivicScience's consumer insights AI assistant. It uses generative AI technology to allow users to leverage CivicScience's database of 5+ billion consumer insights to find answers to their questions.

You can pose consumer insights questions in plain English in Sage's web chat interface or install the Sage app in your company's Slack or Microsoft Teams instance (*expected in late January* 2024).

The Sage login page is located at https://sage.civicscience.com/.

You can ask Sage anything at any prompt. During the user's conversation with Sage, common follow-up questions will be displayed as buttons, but users can type in their requests or change the subject. Suppose the question is outside the scope of the bot's knowledge (CivicScience's database of 500,000+ questions). In that case, Sage will say so and request that you ask a different question or display the closest related information.

- How to ask Sage a question
- Explore reference in detail
- Tell me more detail
- Show related insights
- Export data
- I'm feeling lucky
- This didn't answer my question
- What are the different versions of Sage?
- Manage my subscription
- Signing up for Sage
- Sage program for journalists: Frequently asked questions
- Sage quickstart guide @

To learn more about Sage, here are some additional resources:

- Blog post with details on how Sage works
- Product information page

If you have any trouble with Sage, please email us at SageSupport@civicscience.com.